



Service Animal Policy

Under the Americans with Disability Act a service animal must be permitted to accompany an individual with a disability to all areas of a facility where customers are generally allowed to go.

An exception to this general rule is when the area in question is utilized for food preparation and additional sanitation measures are in place to ensure food is prepared or packaged in a sanitary and safe manner.

Because **Meals from the Heartland** is a food packaging organization, it is our policy that **NO** service animal be allowed in any area where ingredients are being packaged. Service animals **WILL** be allowed in common areas where labeling or box making duties generally take place.